



J.P. Morgan 37th Annual Healthcare Conference, San Francisco

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Accountability & Delivery | Collaboration | Partnership | Integrity

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Certain statements will be forward looking statements. Actual results may differ materially from those stated or implied by forward looking statements due to economic and industry conditions and risks and uncertainties associated with the company's business. Listeners are cautioned that forward looking statements are not guarantees of future performance. Forward-looking statements are only as of the date they are made and we do not undertake any obligation to update publicly any forward-looking statement, either as a result of new information, future events or otherwise. The company's filings with the Securities and Exchange Commission discuss the risks and uncertainties associated with the company's business.

This presentation includes selected non-GAAP financial measures. While non-GAAP financial measures are not superior to or a substitute for the comparable GAAP measures, we believe certain non-GAAP information is more useful to investors for historical comparison purposes. For a presentation of the most directly comparable GAAP financial measures, please refer to the latest Form 6-K (Unaudited) filed with the Securities and Exchange Commission.

Agenda

- ICON Overview
- Market Trends and Opportunity
- ICON Strategic Focus
- Financial Performance
- 2019 Guidance
 - Investment Summary





1. ICON Overview

A history of growth & delivering shareholder value



Building a Global Platform & Execution Capability for the Future



c13,680 employees across 93 offices in 37 countries providing access to patients and execution capability

Across a Comprehensive Service Portfolio Supporting all aspects of **Drug Development**

Early Phase Services Clinical Research Unit _ Patient Studies _ Pharmacodynamic Models Data Visualization & Analysis _ _ NONMEM Software PK/PD Pop Software _ Precision Methodology Cardiac Assessment **Commercialisation & Outcomes** Real World Strategy & Analytics Real World & Late Phase Research **RWE Research Services & Clinical** ICON Access. Commercialisation & Patient Centered Sciences Strategic Regulatory Services Medical Device & Diagnostics Research Laboratory Services _ Central Laboratories

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Operations

Communications

Bioanalytical Laboratories

Drug Development Services

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- Non-clinical
- Chemistry, Manufacturing & Controls (CMC)
- Clinical Development

Clinical Operations/Monitoring

- Project Management Patient Centric Monitoring
- Data Management
- Site & Patient Solutions

Clinical Research Services

- Site Feasibility EMR & Data Analytics
- ICON owned Site Networks
- Patient Recruitment & Retention
- Digital Solutions FIRECREST
- Scientific Operations
 - Adaptive Trials ADDPLAN®
 - Medical Imaging
 - Biostatistics
 - Medical Affairs
 - Pharmacovigilance
 - Regulatory Affairs
 - Endpoint Adjudication
 - Medical Writing & Publishing
 - Interactive Response Technology

- **Functional Services**
- Functional Solutions
- FSP (DOCS)
- Government Solutions

Leveraging our Differentiated Technology Solutions and Data Partnerships



To Become the CRO Trusted Partner of Choice for Drug Development



Delivering Significant Shareholder Value

Note: Green bars ASC 605, Grey bars ASC 606





Net Revenue





* 2018 midpoint ASC606 guidance

Balance Sheet strength & flexibility to enhance growth

RPA

Capital Allocation Priorities







2. Market Trends and Opportunity

Increasing Global Uncertainty for 2019



Key Areas of Macro Interest in the Short-Term

<u>Bull</u>

- 2019 global forecast of +3.5% *
- Strong underlying US economy
- Low unemployment rates
- Robust company earnings growth
- Market has already priced in 11 rate hikes.

Bear

- Rising interest rates
- Stock market volatility
- IPO window uncertainty
- EU economic challenges -Brexit, Italy & France
- Tighter labor markets
- Chinese growth recession late 2018

* Goldman Sachs November 2018

Near-Term Market Fundamentals Have Been Healthy for CROs

Aggregate R&D Spending growth- top 20 pharma







Source: BioWorld and Baird estimates.

Total WW Prescription (Rx) Sales & Growth: Actual & Growth



Biotech Funding YTD Nov 14th

CRO Industry Fundamentals Remain Healthy

Attractive fundamentals: c4-6% growth driven by:

- CRO penetration: increasing cost pressures on BioPharma
- Biotech funding environment . . . \$ to allocate
- FDA approval rates and support for innovation
- Value growth in specialty TAs/rare diseases will intensify





3. ICON Strategic Focus

ICON's Strategy: We Focus on Four Key Areas

Partnership, Customer & Market Focus

Operational Excellence & Quality

Enhanced Capabilities & Expertise

Talent, Leadership Development & Culture



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2019 Key Strategic Initiatives



Partnerships require Innovative & Integrated delivery models

- Customers buy a variety of services FSP / Full Service / Technology
- ICON offers an integrated enterprise solution . . .
 - FSP & Full Service are complementary, not opposing models
 - Enables the efficiency of an integrated solution ... from one provider
 - Allows better leverage of ICON's SG&A infrastructure
 - Broadens our relationship with customer »» resistance to sourcing cycles

ICON's Site and Patient Recruitment Strategy



ICON's Differentiated Data Partnership and Site Network Strategy ICONiK, One Search, Feasibility Intelligence Tool (FIT), Firecrest, ADDPLAN, Wearables, E-consent



ICON's Site and Patient Strategy Benefits

ICON's Integrated SMO Network & Healthcare Alliances create tangible benefits for patients in the trial process

Key Benefits

- Access to better care for management of chronic conditions
- Access to cutting edge health innovation
- Decreased cost of care
- Increased engagement and satisfaction

- randomized through our
- 2018 : Over 25% of patients randomized through our Integrated SMO Network & Healthcare Alliances
- Enhanced clinical trial feasibility and improved patient enrolment timelines (including oncology) through our **DuPage Medical Group partnership**
- Medium term goal is to more than double recruitment rate and halve start up times at these sites.

- Improved care at lower costs
- Increased patient and physician satisfaction
- Improved patient outcomes
- Scientific contribution



Patients

Healthcare

Institutes

- Trials enroll faster = Faster time to market
- Fewer sites, more patients = scalability
- Improved data quality
- Predictability & reproducibility of success

The Future: ICON Site & Patient Solutions Continued Investment and Expansion of Capability

Build on success of site network aligned with customer needs:

- Geographical expansion
 - North America and Western Europe
- Therapeutic enhancement
 - Focus on Oncology and CNS indications
- Continue to strengthen infrastructure

Develop virtual trials and patient centricity:

- Wearables , ePRO and BYOD
- At-home services to reduce patient burden
- Combining site and patient support professionals with patient recruiting outreach services and technology



Robotics and Automation leading to greater efficiencies

ICON Initiatives

- Creation of ICON RPA "Centre of Excellence"
- Implement pilot programmes Clinical Operations, Finance, IT, HR

Automation in the CRO & trial space will achieve

- Cheaper, faster and on-time trials : more efficient headcount requirements.
- <u>Better compliance</u> tighter real time automated controls
- Any *deviations highlighted real time* With appropriate remediation proposed
- Ability to centrally govern with *real time progress and status updates available*

- Successful automation will provide competitive advantage in CRO space

- Operational execution, metrics and quality
- Continued progress on SG&A leverage

Supporting Data Tools & Platforms enabling Outstanding Delivery







4. Financial Performance

2018: Continued Backlog, Revenue, Margin & Earnings growth

Note: Green bars ASC 605, Grey bars ASC 606





Revenue





* 2018 midpoint ASC606 guidance





5. 2019 Guidance

	Range	% Increase
Revenue	\$2,735m – \$2,835m	5.2% - 9%
EPS	\$6.69 - \$6.89	10.6% - 13.9%

Guidance Assumptions

- Top customer concentration to reduce to circa **11-13%** of revenue from circa **13%** in 2018.
- US Dollar to Euro exchange rate of **\$1.16**.
- An effective tax rate of circa 12%.
- Circa \$300m of free cash flow and capital expenditures of circa \$55 million.
- **1 million** shares to be repurchased over 2019.





6. Investment Summary

Investment Summary

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Guiding growth for 2019

- Revenue +5.2 to +9%,
- EPS +10.6 to +13.9%,
- Scale, capabilities & people to capitalize on market trends
 - Strategic focus on key areas of importance to customers patients and sites
- Clear strategy of organic growth supported by targeted M&A
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- Strong balance sheet & flexibility to support growth plans
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- Industry low tax rate and strong cash flow generation



Share repurchase – expectation of c 1 million shares to be repurchased during 2019



Thank you

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